



May 30, 2023

Sent Via Email

Re: AI Chatbots

Dear Valued Client:

We'd like to provide you context and clarification regarding use of Data Trace's data and images (the "DataTrace Data") along with AI chatbots. Many companies are starting to consider using AI chatbots that use natural language processing to create humanlike dialogue with users. Such AI chatbots may include, but are not limited to, ChatGPT, Bard, Jasper, Socratic, Colossal Chat, and YouChat. Note that Data Trace's agreements restrict the ability to use, input or combine any DataTrace Data in AI chatbot type of software program.

As a reference to your active Master Licensing Agreement or End User License Agreement, the below activities (directly or through a third party) are restricted as it relates to DataTrace Data:

- disclosing, using, disseminating, reproducing or publishing any portion of the DataTrace Data;
- processing or combining any portion of the DataTrace Data or combining the DataTrace Data with other data or software from any other source;
- allowing access to the DataTrace Data through any terminals located outside of your operations or facilities;
- using the DataTrace Data to create, enhance or structure any database;
- redistributing the DataTrace Data over the Internet; or
- using the DataTrace Data to create derivative products.

Use, input or combination of any of the DataTrace Data in any AI chatbot violates the above restrictions. Specifically, Use of AI chatbots may raise privacy and security concerns, as personal information and/or confidential information may be shared and stored in systems.

We take data protection and privacy seriously and appreciate your attention to this matter. If there is further information or explanation required, please contact your Data Trace representative at 800-221-2056.

Sincerely,

A handwritten signature in black ink that reads "Garrett Rogers".

Garrett Rogers
V.P., Senior Operations Counsel